

# **Periodic Assessment of Team Health**

# Team Report

April 01, 2015

# Fiji Team

Juan Carlos Bailey

Myrt Bailey

Dot McCaleb

John McCaleb

This report provided by:

## **Culture Concepts Consulting**

"Increasing Resilience, Longevity, and Effectiveness"

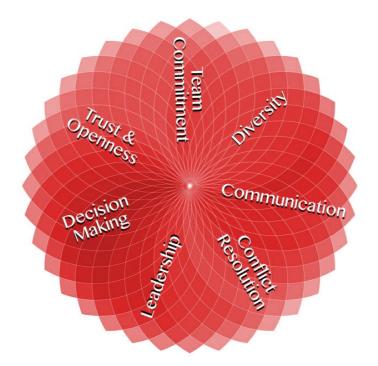


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# Periodic Assessment of Team Health About This Report

# **About PATH**

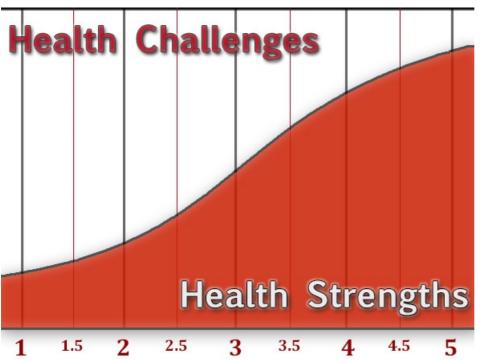
Your responses to PATH form the basis for this report. The report includes your responses to the seven dimensions of a healthy team. The goal of PATH is to give you a snapshot view of how you perceive the functioning of your team. Just as physical health benefits from a regular checkup, so team health is enhanced when we periodically get a checkup. With periodic assessment the team is on the PATH to monitoring and maintaining team health.



# **Seven Dimensions of a Healthy Team**

- 1. **TEAM COMMITMENT**: A team culture where members feel a strong commitment to the team.
- 2. **DIVERSITY**: A team culture that values diversity, which is measured in a number of different ways, most overtly in personality.
- 3. **COMMUNICATION**: A team culture where members have the ability to share, respond, critique, and receive feedback.
- 4. **CONFLICT RESOLUTION**: A team culture that creatively and constructively works through conflict toward appropriate resolution.
- 5. LEADERSHIP: A team culture where appropriate leadership is understood and exercised.
- 6. **DECISION MAKING**: A team culture where the team has the ability to identify, process, and implement decisions.
- 7. TRUST AND OPENNESS: A team culture of transparency, vulnerability, and safety.

# Periodic Assessment of Team Health Team Health Averages



# Overall Team Health Average

# 3.78

Team health will vary depending on circumstances and because a team is a dynamic system. No team is ever completely healthy or completely unhealthy. There is always room to grow as a team and even the most dysfunctional of teams have strengths they can draw from.

## **Domain Radar Chart**

This chart gives the unique shape of the teams health. Each axis corresponds with a domain of team health. The average shape is the overall team average. The high and low are the highest and lowest averages among the team members. Your coach will guide you in discussing things like divergence and outliers.

## Scoring

- 4 5: the team is strong and teamwork is healthy.
- 3 4: the team is healthy, but there is room for improvement.
- 2 3: the team is functioning, but not healthy.
- 1 2: the team is not healthy and there is significant work to be done.



# Periodic Assessment of Team Health Team PATH Averages

## Juan Carlos Bailey - 3.37



Myrt Bailey - 3.63



Dot McCaleb - 3.89

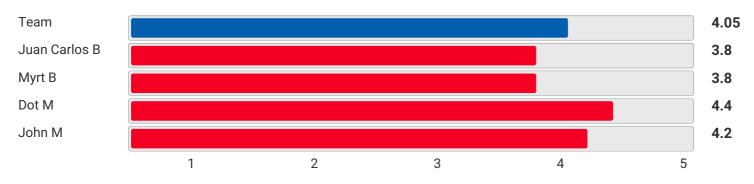


John McCaleb - 4.23

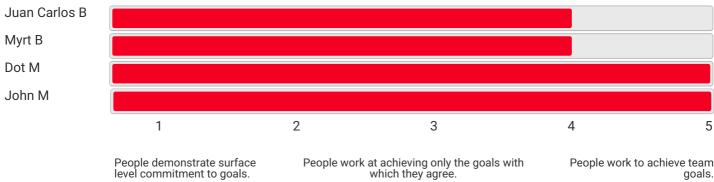


# **Team Commitment**

#### **Domain Average**



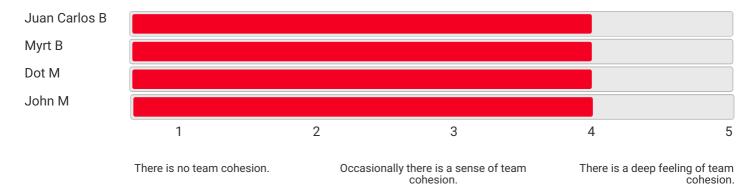
#### 1) How committed are your team members to achieving team goals?



People demonstrate surface level commitment to goals.

People work to achieve team goals.

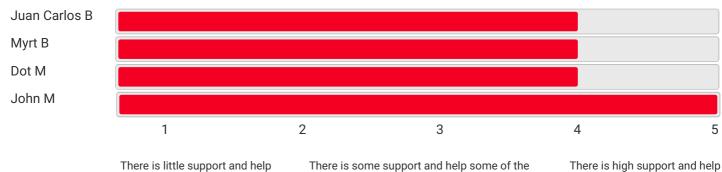
#### 2) What is the level of team cohesion?



5

### **Team Commitment**

#### 3) How emotionally supportive are the team members to one another?

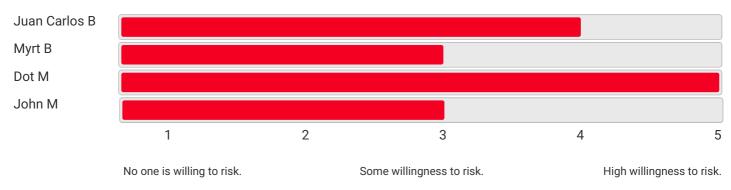


among the members.

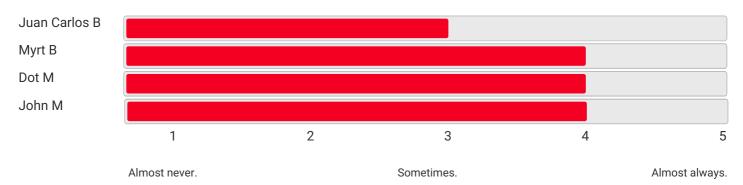
time.

most of the time.

#### 4) Are people willing to take a risk and try new actions to make the team better?



#### 5) Group members are willing to sacrifice their time for the good of the team.



## Team Commitment

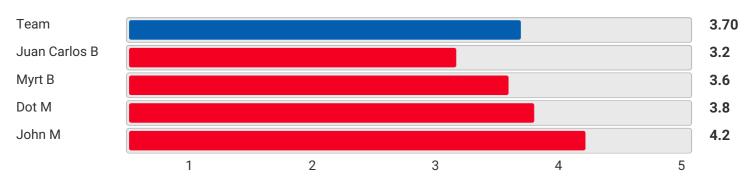
6) What do you need to do to grow in your commitment to the team?

Juan Carlos B	Be more communicative and ask more questions about what I can do	
Myrt B	Spend more time in team meetings and just time together in general.	
Dot M	More time for meeting together and praying together.	
John M	Communication.	
7) What action can your team take to enhance commitment to the team?		
Juan Carlos B	Talk to the team rationally about negative feelings toward one another	
Myrt B	Schedule time each week to catch up with each other.	
Dot M	Set dates to meet and pray. be honest. have fun together.	
John M	More frequent meetings.	

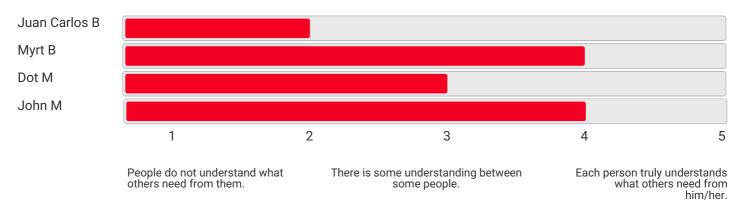
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# **Diversity**

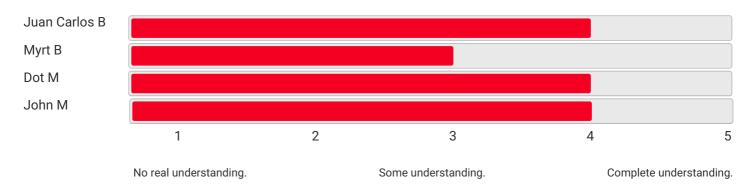
#### **Domain Average**



#### 1) Each understands what others need from him/her to achieve common goals.

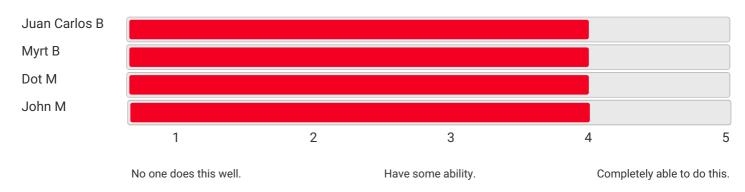


#### 2) People understand how their work contributes to the goal of the total group.

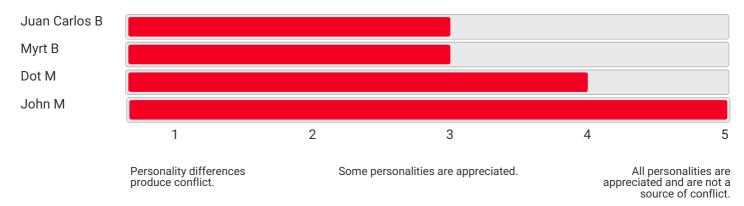


### Diversity

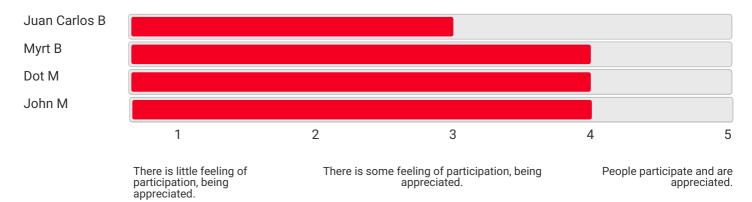
#### 3) Team members know how to accomplish their work and maintain good relationships at the same time.



<sup>4)</sup> The team appreciates and values personality differences.



#### 5) All team members participate fully and feel their participation is appreciated.



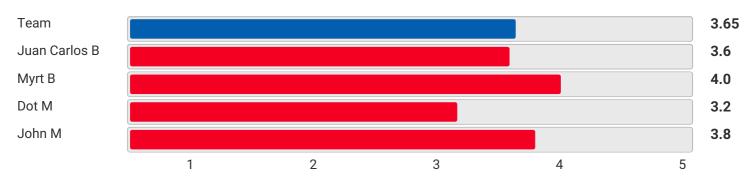
### Diversity

### 6) What is your greatest struggle with regard to team diversity?

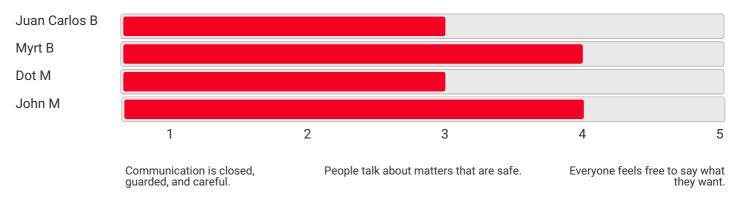
Juan Carlos B	Personality differences.	
Myrt B	Being able to appreciate each other's participation and personalities without making judgements or comparisons.	
Dot M	What my plans and thoughts are - are not always the same as others. Different time lines and tables.	
John M	Completely understand each other's personalities.	
7) What will help your team make the best use of team diversity?		
Juan Carlos B	Appreciation of what each personality type is good for	
Myrt B	Prayer, mediation, and intentional effort.	
Dot M	Constantly reminding each other what and how we thing/plan to do things	
John M	Continue to talk about issues we differ on.	

# Communication

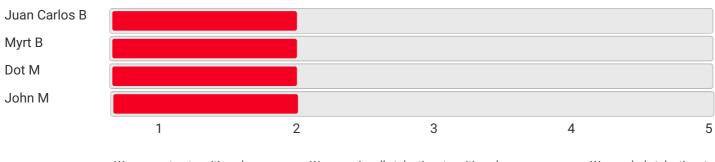
#### Domain Average



#### 1) Are communications in team meetings open and free?



#### 2) Does the team ever stop and critique how well they are working together?

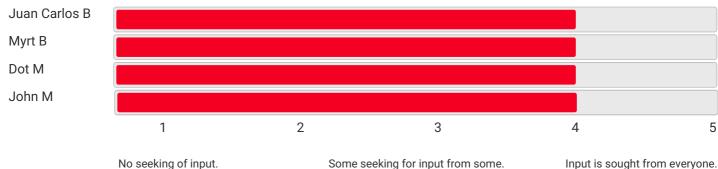


We never stop to critique how<br/>well we are doing.We occasionally take time to critique how<br/>well we are doing.

We regularly take time to critique how well we are doing.

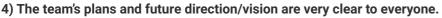
### Communication

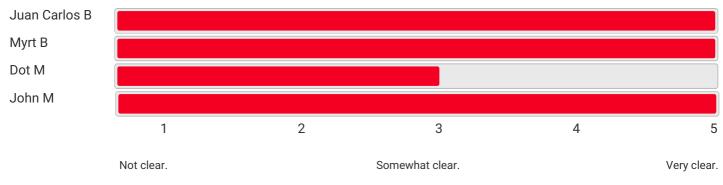
3) Opinions of all team members are sought after for input.



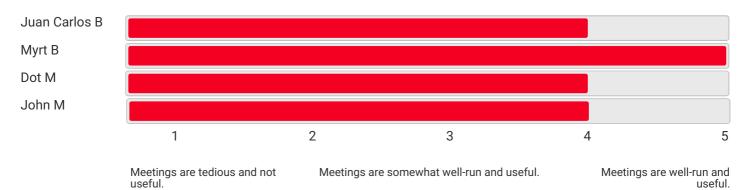
No seeking of input.

Input is sought from everyone.





#### 5) Team meetings are well-run and useful.



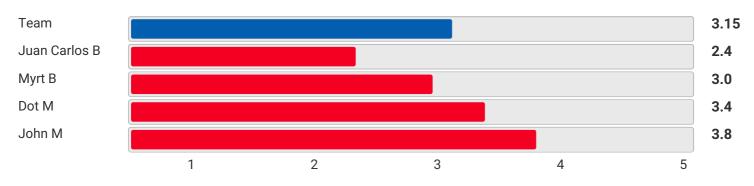
## Communication

### 6) What communication skills do you need to work on?

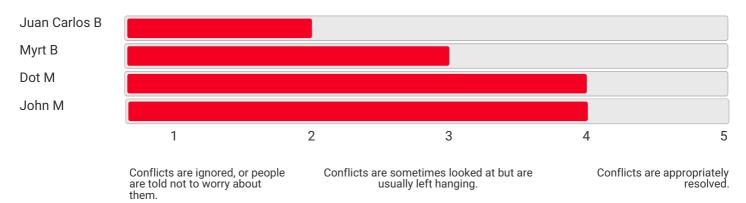
Juan Carlos B	Most of them.	
Myrt B	Making time for communication	
Dot M	More of it (communicating). Being respectful/listening.	
John M	Listening and understanding.	
7) What is your best suggestion to help the team improve its communication?		
Juan Carlos B	Have scheduled weekly meetings.	
Myrt B	Set aside time; make each other feel comfortable enough to trust that their opinions and ideas areappreciated and the environment is a 'safe' one for honest and open communication.	
Dot M	Make it a point to tell what is going on and communicating no matter what.	
John M	Be honest and open	

# **Conflict Resolution**

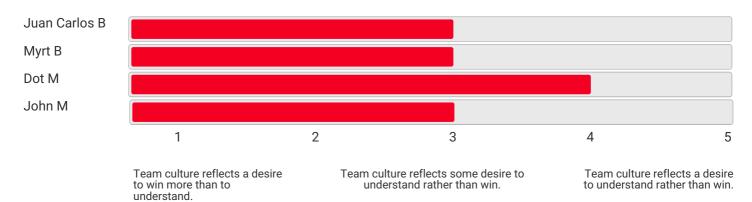
#### **Domain Average**



#### 1) How are differences and conflicts handled on your team?



#### 2) People seek to understand more than they seek to win.



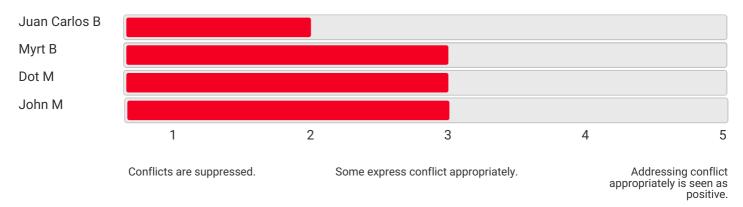
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### **Conflict Resolution**

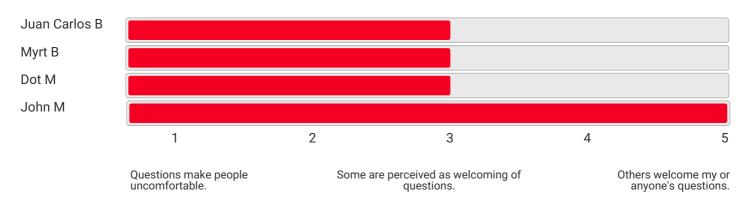
#### 3) Problems are resolved through mutual effort, open communication and understanding.



#### 4) Conflicts are appropriately expressed.



#### 5) Team members are comfortable for other team members to raise questions.



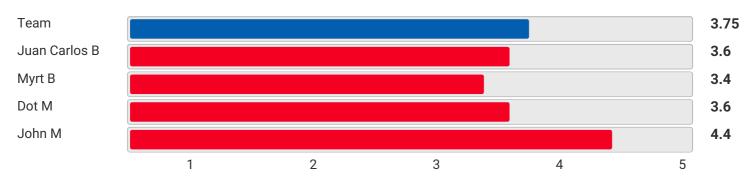
### **Conflict Resolution**

#### 6) What will help you be better at resolving conflict appropriately?

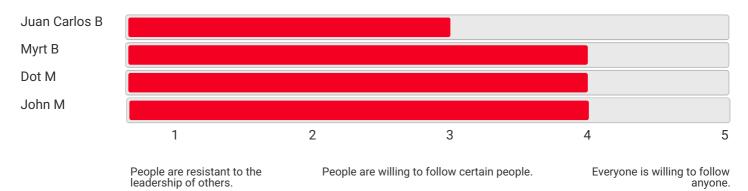
Juan Carlos B Not allowing negative feelings to build up. Myrt B Prayer and well thought out conflict resolution, bringing up conflict with an effort to resolve rather than vent. Dot M Feeling really connected. open and loving with my team. John M More patience and probably a mediator. 7) What does your team need to do to resolve conflict more effectively? Juan Carlos B Work on talking to each other about negative feelings. Myrt B Build trust through open and accepting communication and supportive attitudes. Dot M More communication/more positive talk/honesty. John M Seek to not get feelings hurt and understanding.

# Leadership

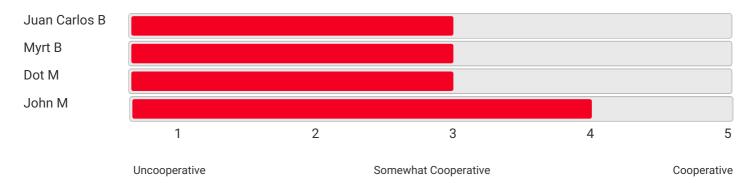
#### Domain Average



#### 1) Are team members willing to follow someone else's leadership?

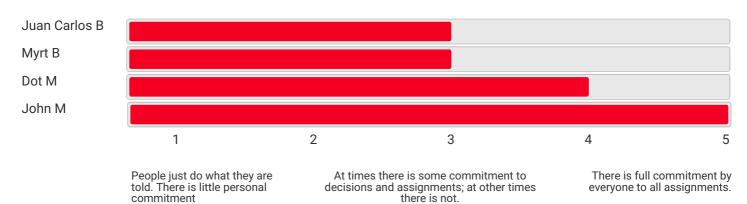


#### 2) Describe your team's management atmosphere.

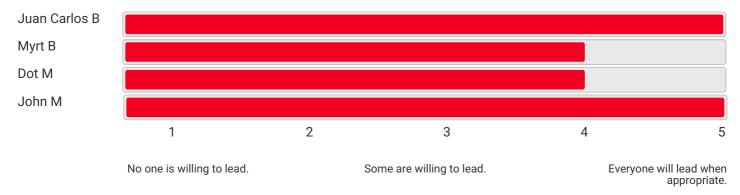


### Leadership

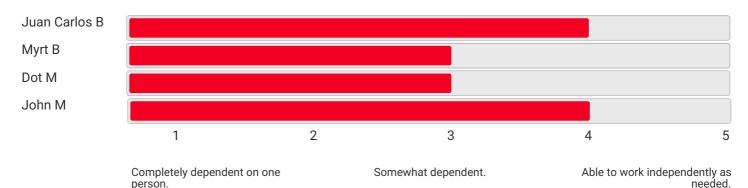
#### 3) To what extent are people committed to accepting and implementing decisions and assignments?



#### 4) Team members are able to take on leadership roles when the situation requires it.



#### 5) To what extent is the team dependent on one person to move forward?



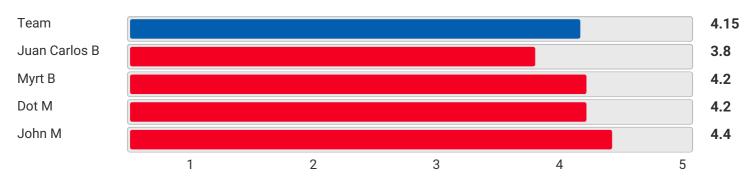
## Leadership

6) In what areas are you willing to take a lead?

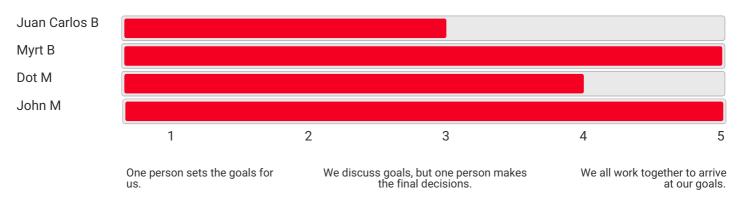
Juan Carlos B	Areas that I feel are appropriate at the time.	
Myrt B	In any way that is communicated to me as needed, or any situation that I see I am needed where my leadership can be effectively used	
Dot M	Whatever is needed: keeping up with the blog, thanking, etc.	
John M	Team vision and meetings.	
7) What aspects of leadership does your team need to talk about?		
7) What aspects of	leadership does your team need to talk about?	
	leadership does your team need to talk about?	
7) What aspects of Juan Carlos B Myrt B	<b>Ieadership does your team need to talk about?</b> We need to talk [about] the satisfaction or lack of with leadership tendencies and make sure everyone is ok to see if we need to make changes or work harder at certain leadership issues.	
Juan Carlos B	We need to talk [about] the satisfaction or lack of with leadership tendencies and make sure everyone	

# **Decision Making**

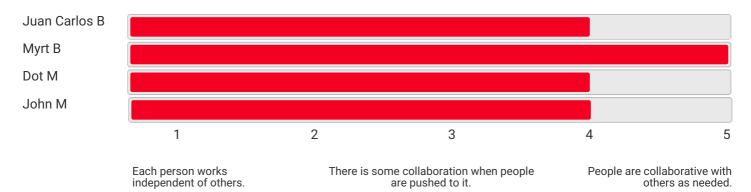
#### **Domain Average**



#### 1) How does your team establish goals?



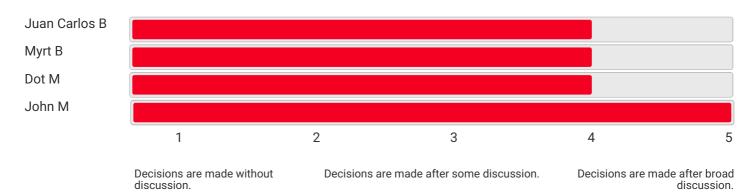
#### 2) How broadly do people collaborate with each other?



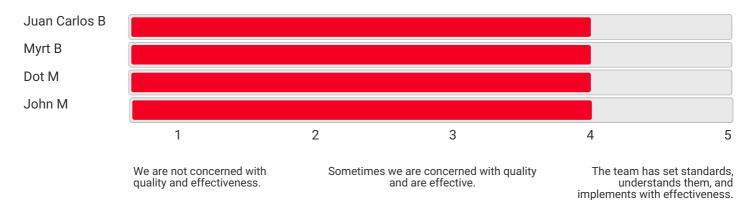
### **Decision Making**

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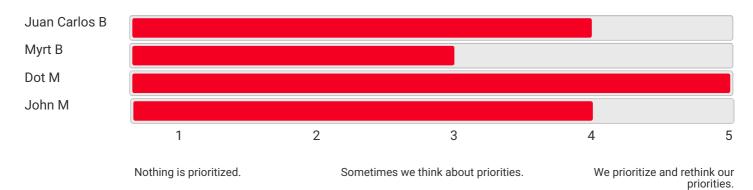
### 3) What is your team's process for making decisions?



#### 4) Standards of quality and effectiveness have been set, are reasonable, and well understood by all.



#### 5) Priorities are realistic, established, and change in a timely and appropriate manner.



### **Decision Making**

6) What part of	your team process	troubles you?
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- Juan Carlos B Suppression of negative feelings.
- Myrt B Communication in the decision making process and taking time to discuss issues in person before making decisions.
- Dot M That we don't communicate enough.

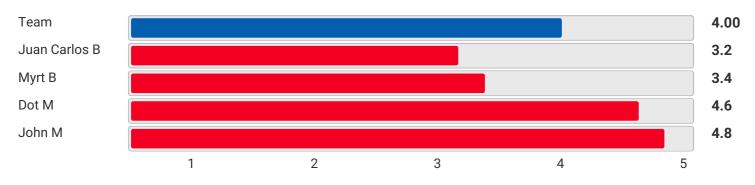
John M Infrequent meetings.

#### 7) What is one thing your team can do to improve the decision making process?

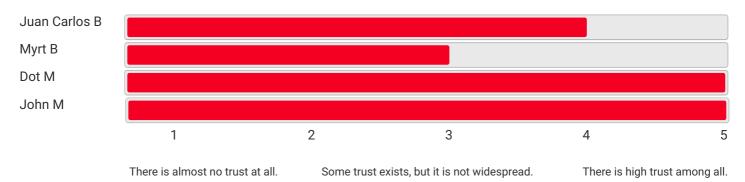
- Juan Carlos BWeekly team meetings.Myrt BWeekly team meetings.Dot MTalk to each other more.
- John M Meeting all together more.

# **Trust and Openness**

#### Domain Average



#### 1) Do people trust each other to carry out assignments?

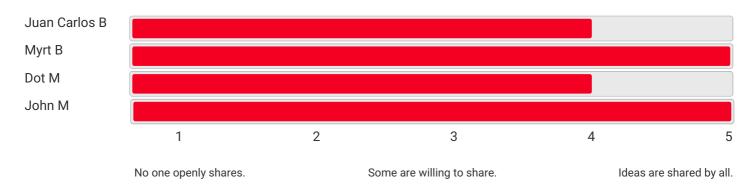


<sup>2)</sup> How much do people reveal trustworthiness by keeping confidences?

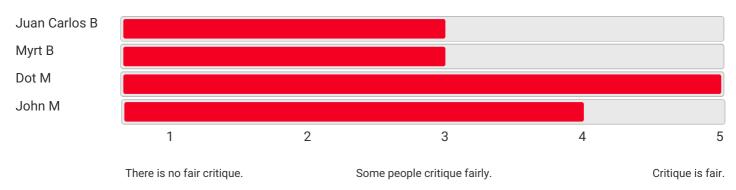


### **Trust and Openness**

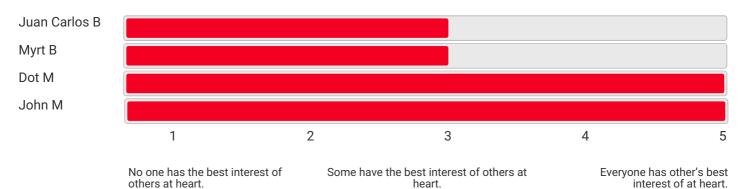
#### 3) How much do people demonstrate openness and share their ideas?



4) Does the team demonstrate fairness in giving critiques?



#### 5) Do team members trust that other members have their best interest at heart?



### Trust and Openness

### 6) What makes it difficult for you to trust your teammates?

Juan Carlos B	Past misconceptions about me and my ethics.
Myrt B	Fear of judgement and knowing that in the past some judgements were made off wrongful assumptions, as well as conflict being handled in an unproductive and hurtful way in the past and being fearful of that happening again
Dot M	I think because we have different views and ways of doing things.
John M	Mainly miscommunications.
7) What is your best suggestion for helping to build trust in your team?	
Juan Carlos B	Seeking advice from others.
Myrt B	Prayer and making intentional effort to have supportive and loving attitudes when dealing with issues that may be difficult to talk about.
Dot M	Praying together, talking more together.
John M	Talking things out more.

# **PATH Forward**

Being a successful team requires team members to assess their strengths and address their challenges.

1. What are your team's 3 greatest strengths?

2. List and prioritize your team's 3 greatest challenges.

3. What action steps will move your team forward to maximize strengths and address challenges?

Challenge #1 Action Steps:

What team strengths will help you address this challenge?

Challenge #2 Action Steps:

What team strengths will help you address this challenge?

Challenge #3 Action Steps:

What team strengths will help you address this challenge?

# Celebrate your team and be thankful.